

# Relax

here's all of the answers



## FREQUENTLY ASKED QUESTIONS ABOUT RETIREMENT LIVING

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**Q. Does TriCare offer retirement 'rental' accommodation?**

**A.** No, entry into a TriCare Retirement Community is only possible by purchase. However, you may find our purchase prices quite reasonable, so please give us a call.

**Q. How do I know what level of accommodation I require?**

**A.** If you are still living in your family home and are capable of managing all the day to day tasks with good health, but no longer wish to worry about maintaining your home and garden – independent living will be quite suitable. If you are quite capable looking after your own personal needs but would like assistance with meals, heavy laundry and housekeeping, then a serviced apartment would suit your requirements perfectly.

**Q. Will I be requested to supply a medical certificate, or report, to certify my ability to live independently?**

**A.** Yes, if you are intending to purchase a unit/apartment and have placed an expression of interest on a unit/apartment, the next step is having your GP complete our medical assessment questionnaire. We will hold the unit/apartment for you for 7 days in order to obtain and present the completed report to the Village Manager, who will then determine your suitability for our Retirement Community living.

**Q. Is there an emergency call system in the unit?**

**A.** Yes, all of TriCare's Retirement Communities have a 24/7 emergency call system providing residents and their family with peace of mind.

**Q. How is the Retirement Community managed? Is there resident participation?**

**A.** The day to day operation of the Retirement Community is undertaken by a management team, that is available during office hours to respond to any queries or questions you may have. Our Retirement Communities are designed around significant resident involvement. A number of resident committees exist to represent the larger body of residents with regards to social activities, community consultation and many other retirement community functions.

**Q. Is there a garden area for my use, and who looks after it?**

**A.** In some units we may be able to provide you with a small garden to maintain in your time and at your cost in keeping with set standards. If we feel that the garden is not being maintained to our Retirement Community standards or you are struggling with the upkeep, TriCare can reinstate the garden to be incorporated into the general garden maintenance program.

**Q. What recreational facilities are provided? Are they free?**

**A.** An extensive array of facilities is provided at each of our Retirement Communities including pools, libraries, computers and bowls – all available for use at no cost to residents and their guests (guests must be accompanied by a resident at all times). There are optional activities arranged by Village Management or the Village Community Social Committee which may attract a participation fee.

**Q. Is there access to ongoing care should I require it?**

**A.** Should your needs change you may be able to access community care services and remain in your unit. If permanent residential care is required, TriCare may be able to accommodate you in one of our Aged Care Residences (subject to room availability and aged care entry requirements).

Many of our Retirement Communities are also located within walking distance to one of TriCare's Aged Care Residences, offering easy visiting options should one partner require a higher level of care. The closeness of the facilities provides couples with the opportunity to continue living near each other, eliminating the need for extended separation caused by transport difficulties.

**Q. Am I able to have a pet?**

**A.** TriCare has a policy in place where by intending residents can seek permission for an existing pet to be considered when moving into one of our communities (small dog or cat), however approval if granted does not extend to another pet following its death or removal from our Retirement Community and TriCare will not approve a replacement pet. We advise that pets may not be permitted in some accommodation types.

**Q. Can family & friends stay with me?**

**A.** You are welcome to have visitors stay with you in your unit overnight or for short stays. At all times you must respect the quiet enjoyment of other residents and guests must be accompanied by you when using community facilities. Residents are not able to have other persons reside permanently in their unit.